



Service Description

All IsMyConnect users need to interconnect their services to the Telephone Public Network. DID plan together with AirTime plan offers you such interconnection. With AirTime plan, you will prepay minutes for your phone calls.

AirTime plan is available in four packages, with their amount in US dollars:



AirTime plan provides worldwide coverage at competitive rates.



See per minute rates at:
www.callmyway.com/Welcome/Rates

AirTime plan service includes:

1. Service Activation.
2. Low Balance Notification via email.
3. Online support.



¿How it works?

1. Set your Low Balance Notification:

Service details

Actual balance \$ 0.00

Rate plan Costa_Rica_Dolares_Sln_IV_911_Cruz_Roja

Send low balance notification Send

Low balance threshold notification 5

Receive Missed Call Mail notification Receive

Save

2. Purchase the AirTime plan of your preference: \$10.00, \$100.00,\$500.00 or, \$1,000.00. Every month there will be a charge equivalent to the AirTime plan you have bought online. AirTime plan never expires. Therefore what you did not consume one month would be added to the AireTime plan amount of the next month in a continuously.



3. Define the email where you will receive low balance notification.

The Low Balance notification will be sent to the email of who has created your account. If you need to change the notification email, you must send a request to: support@callmyway.com

4. Buy Additional AirTime plan in Azure when you receive low balance notification.

CallMyWay will gladly support your inquiries, and will answer your support request through our Customer Service Center.

CUSTOMER SERVICE CENTER

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