

# Service Description

Telephone extension and Full PBX functionalities over Microsoft Teams, it includes complete realtime & historic online reports. It offers Public Network interconnection which is available via DIDs plan (Direct Numbers) or through your current PBX.



## Benefits

#### Mobility

Anywhere, anytime. Enjoy integrated telephony over Microsoft Teams.



## **Business Intelligence**

Check online reports and get detailed real-time service metrics.

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#### Full service

Hosted PBX solution with all required functionalities.

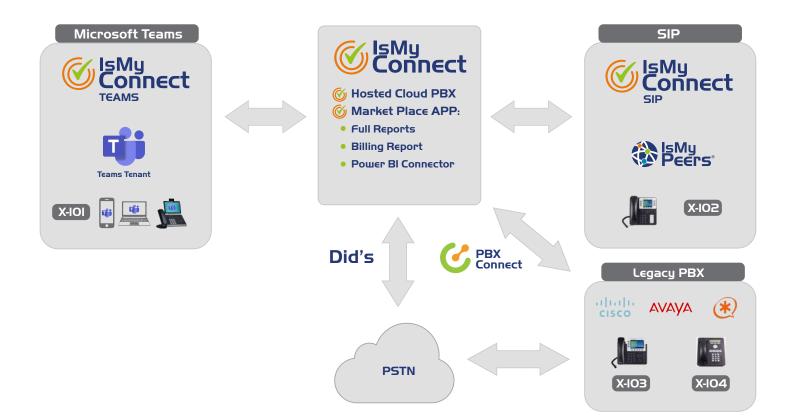


IsMyConnect Teams service is an all-inclusive service. It only requires appropriate Microsoft Teams licensing.

#### The service includes:

- Full Featured Cloud Switch.
- Interconnection to the public telephone network for incoming and outgoing calls.
- Extension number.
- Complete real-time online reports.
- Remote activation via Teams session with your Tenant Global Admin.
- Remote Training, 3 hours included.
- Online Support.

IsMyConnect Teams service allows you to interconnect to the Public Telephone Network. This can be accomplished using a DID for the particular country of interest and/or PBX Connect plan. When you use DIDs plan you also need to purchase the required AirTime plan Minutes. The service topology and these two interconnection options to the Public Telephone Network are shown below.





You require the following Office 365 licensing:

• E5 or A5

• In case your current Microsoft Licensing is: E1/A1, E3/A3 or Business you need to buy Phone System license for each IsMyConnect Teams service user.

CallMyWay will gladly support your inquiries, and will answer your support request through our Customer Service Center.

## **CUSTOMER SERVICE CENTER**

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