



Licensing Required

Microsoft Direct Routing

The following list shows different combinations of Microsoft licenses that allow users to make use of "Direct Routing" functionality. In case of having another type of licensing, it will be necessary to carry out a verification to determine if it is functional for this purpose.

1. Microsoft 365 E5
2. Microsoft 365 A5
3. Meeting Room
4. Common Area Phone
5. Microsoft 365 E3 + Microsoft 365 Phone System
6. Microsoft 365 E1 + Microsoft 365 Phone System
7. Microsoft 365 A3 + Microsoft 365 Phone System
8. Microsoft 365 A1 + Microsoft 365 Phone System
9. Microsoft 365 Business Premium + Microsoft 365 Phone System
10. Microsoft 365 Business Standard + Microsoft 365 Phone System
11. Microsoft 365 F3 + Microsoft 365 Phone System + Skype for Business Online (Plan 2)
12. Microsoft 365 F1 + Microsoft 365 Phone System + Skype for Business Online (Plan 2)

June, 2020

San José, Costa Rica