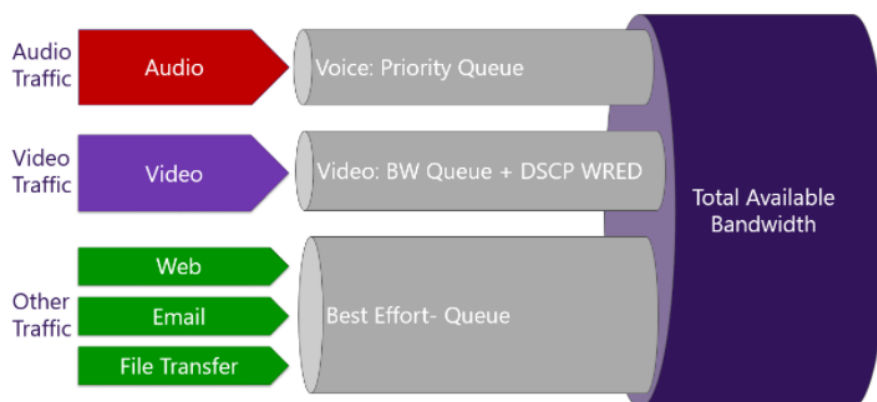


Quality of service (QoS)

The quality of service consists of applying configurations on the company's edge equipment, with the objective to treat Teams communications with the appropriate QoS. As shown in the graphic below.



To carry out these configurations, you are provided with the lists of public IP addresses and related ports to carry out said configuration.

Ports in UDP protocol

- 5060 / Range from 50000 to 60000
- Public address:
- 50.23.70.242
 - 50.23.31.10
 - 64.73.216.64/28
 - 216.15.161.160/27
 - 190.113.98.24/29
 - 190.113.80.128/29
 - 108.170.55.83
 - 184.164.135.112/29
 - 131.153.150.59

Microsoft public addresses.

- 13.107.64.0/18
- 52.112.0.0/14
- 52.120.0.0/14

Ports in UDP protocol

- Audio (highest priority): 50000 to 50019
- Video calls: 50020 to 50039
- Teams Add-ons: 50040 to 50059

* Information taken from Microsoft information sources; reference links are attached below:

<https://docs.microsoft.com/en-us/microsoftteams/qos-in-teams>

<https://docs.microsoft.com/en-us/microsoftteams/prepare-network>